Electronic A	cknowledgement Receipt		
EFS ID:	4721001		
Application Number:	10650394		
International Application Number:			
Confirmation Number:	6752		
Title of Invention:	Issue tracking systems and methods		
First Named Inventor/Applicant Name:	Douglas Mark Kennedy		
Customer Number:	22878		
Filer:	Gregory W. Osterloth/Marcie King		
Filer Authorized By:	Gregory W. Osterloth		
Attorney Docket Number:	10021161-1		
Receipt Date:	02-FEB-2009		
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File Listing:

Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
1	Reply Brief Filed	10021161-1ReplyBrf.pdf	36375 b1281ab6033e996e378db6bdfd180adced 989094	no	1

Warnings:

Information:

2 Reply Brief Filed	10021161-1ReplyBrief.pdf	175522	no	5	
		a86045ead8fc5dab81f7a2a828dd3d710e8 2cfc1			
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If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.